Christopher Himes

Product Owner

Contact

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Royal Oak, MI

Education

Information Technology

Mathematics

Central Michigan University

Bachelor of Science (2003-2007)

Mount Pleasant, MI

Skills

Product Vision & Strategy

Agile & Scrum Leadership

Stakeholder Collaboration

Data-Driven Decision Making

User-Centered Design

Roadmap & Backlog Prioritization

Software Development Life Cycle (SDLC)

Summary

Accomplished Product Owner with 10+ years of leading transformative projects and delivering measurable results. Adept at building and nurturing high-performing teams while driving strategic growth and exceeding customer expectations.

Experience

JELD-WEN, Inc.

Retail Catalog Manager – Doors *(February 2022 – March 2025)*

- Collaborated with stakeholders and external consultants to overhaul retail catalogs, delivering a best-in-class experience and driving nearly a 40% increase in sales.
- Managed release planning and backlog oversight for ten product catalogs across three different brands: MMI DOOR, American Building Supply, and JELD-WEN.
- Oversaw special-order catalogs that generated over $300M in sales at major home centers, including The Home Depot, Lowe's, and Menards.
- Developed and prioritized Agile user stories to enhance product features and improve team efficiency, ensuring alignment with stakeholder requirements and project goals.
- Partnered with cross-functional teams to enhance communication, effectively capturing the voice of the customer and highlighting the value created by the development team.

Lead Programmer *(January 2019 – February 2022)*

- Directed a team of developers in the simultaneous enhancement and maintenance of multiple software product catalogs, ensuring precise execution and timely delivery under tight deadlines.
- Collaborated with internal stakeholders, software partners, and other leaders to optimize back-end data structures, communication, and customer-facing presentations, reducing time to market for new products by over 30%.
- Developed and managed a comprehensive relational data set extracted from the ERP system, utilizing PHP and MySQL to transform and integrate data for both the company website and an e-commerce platform.

MMI DOOR / Milliken Millwork, Inc.

Lead Software Developer *(March 2014 – January 2019)*

- Fostered the growth and development of software developers through mentorship and training, enhancing team skills and driving organizational success.
- Oversee multiple simultaneous development projects and coordinate cross-departmental efforts to ensure timely deployment.

Software Developer *(June 2008 – February 2014)*

- Deployed product knowledge retail catalogs utilizing WTS Paradigm's Paradigm Suite and edgenet's Made-to-Order (m2ō).
- Facilitated the development of the product quoting tool for customer service and dealer clients utilizing the Computer Associates Inc. (CAi) ERP system, Ponderosa.